



ShoreTel Communicator for Windows: Call History

Geez...they hung up on me. Lucky me, I can call them back.

What was his name?

Note:

And it's so easy to go back and check.



Using ShoreTel Communicator for Windows will view differently on a MAC.

History is a record of each caller entry (if available). History also shows the date and time of the call. You can view all calls, filter calls, dial directly from History or delete calls.

View List

How far back do you need to view...well, how about 1,000 calls. Amazing! And the oldest records will be removed first.

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Contacts Voice Mail Call Details Directory History							

You can adjust the size of each column. And if you hide the words, your icons mean:



Making a Call from History

Double-click on the contact Right-click on the contact and choose the phone number

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Contacts Voice Mail	Export History				

Other Functions

Instant Message (IM) This function opens the Chat window Email from History

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Contacts Voice Mail Call Details Directory History										

IM – Chat Window	👌 Chat Window - Scott Staver				
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	available? I need some help!	Scott			
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